

KonsortSWD in our Second Funding Phase: Work group: Simplifying User Experience

Please select one or two questions from the list below. For each question, **discuss** it and **document** your findings on page two. If you have time, choose a second question and repeat the process. However, do not select more than two questions.

In all your answers, **adopt a user perspective**, prioritizing the user's standpoint. This means focusing on the user's experience and needs.

1. **What should users find on my service?**
2. **How and where should it be presented?**
3. **How visible should each service be?**
4. **What about additional entry points?**
5. **How to get services to multipliers (universities, auf, landesinitiativen)?**

